

# ATTENDANCE POLICY



**Drafted by:** Suffolk County Council

**Version Number:** V1.0

**Review Date:** Annually

**Date:** 16<sup>th</sup> September 2025

**Signed:**

**Chair of LGC:** H Leeks

**School Address:** Grace Cook Primary School and Nursery  
Fuller Way, Stowmarket, Suffolk, IP14 1GG

Part of the Orwell Multi Academy Trust  
Registered in England and Wales, Company Number: 10650092



*WHERE LEARNING IS UNSTOPPABLE AND ASPIRATIONS HAVE NO LIMITS*

At Orwell Multi Academy Trust, we expect all children to be in school every day, unless they are too ill to attend.

Term time holiday will not be authorised and will result in a fine.

Unauthorised absence will result in legal intervention.

Every school in the Trust has staff who can support you with your child's attendance, so we ask that you work with us to ensure that your child is in school, on time, every day.

The whole school community – pupils, parents and carers, teaching and support staff as well as governors – have a responsibility for ensuring good school attendance and the purpose of the attendance policy is to clarify everyone's part in this.

**The name and contact details of the Senior Attendance Champion – the senior leader responsible for the strategic approach to attendance in our school, is:**

Name: Lisa Mayes - Headteacher

Email address or contact details: l.mayes@gracecook.omat.org.uk

**The name and contact details of the school staff member pupils and parents should contact about attendance on a day-to-day basis is:**

Name: Office Manager

Email address or contact details: office@gracecook.omat.org.uk

**The name and contact details of the school staff member pupils and parents should contact for more individual support with attendance (Attendance Officer/Pastoral Support Worker/Head of Year etc):**

Name: Office Manager

Email address or contact details: office@gracecook.omat.org.uk

## **Pupil Attendance Policy**

### **Introduction and Background**

Grace Cook Primary School and Nursery recognises that positive behaviour and good attendance are essential in order for pupils to get the most of their school experience, including their attainment, wellbeing and wider life opportunities.

The law entitles every child of compulsory school age to an efficient, full-time education suitable to their age, aptitude, and any special educational need they may have. It is the legal responsibility of every parent to make sure their child receives that education either by attendance at a school or by education otherwise than at a school.

Where parents decide to have their child registered at school, they have an additional legal duty to ensure their child attends that school regularly, on time. This means their child must attend every day that the school is open, except in a small number of allowable circumstances such as being too ill to attend or being given permission for an absence in advance from the school.

The Department for Education (DfE) has produced statutory guidance for maintained schools, academies, independent schools, and local authorities. It is called "[Working together to improve school attendance](#)" and it includes a National Framework in relation to absence and the use of legal sanctions. Our School Attendance Policy reflects the requirements and principles of that guidance.

This policy is written with the above guidance in mind and underpins our school ethos to:

- promote children's welfare and safeguarding;
- ensure every pupil has access to the full-time education to which they are entitled;
- ensure that pupils succeed whilst at school;
- ensure that pupils have access to the widest possible range of opportunities at school, and when they leave school.

It has been developed in consultation with the Trust Board, school governors, teachers, and the Local Authority. It details the responsibilities of individuals and groups involved and the procedures in place to promote and monitor pupil attendance.

In addition, all schools follow the DfE's statutory safeguarding guidance, Keeping Children Safe in Education, which emphasises the importance of understanding the potential vulnerabilities of children who are missing or absent from education.

<https://www.gov.uk/government/publications/keeping-children-safe-in-education--2>

Our policy aims to raise and maintain levels of attendance by ensuring attendance is closely monitored and acting early to address patterns of absence.

For our children to gain the greatest benefit from their education it is vital that they attend regularly and be at school, on time, every day the school is open unless the reason for the absence is unavoidable. **Pupils must attend school every day, unless there are exceptional circumstances, and it is the Headteacher, not the parent, who can authorise the absence.**

### **Promoting Regular Attendance**

At Grace Cook Primary school and Nursery, we believe in developing good patterns of attendance and set high expectations for the attendance and punctuality for all our pupils from the outset. It is a central part of our school's vision, values, ethos and day to day life. We recognise the strong connections between attendance, attainment, safeguarding and wellbeing.

Helping to create a pattern of regular attendance is the responsibility of parents, pupils and all members of school staff.

To help us all to focus on this, we will:

- Submit a daily attendance return to the Department of Education, in line with the legal expectations placed on all schools;
- Build strong relationships and work jointly with families;
- Give parents/carers details on attendance in our newsletters and promote the benefits of high attendance;
- Accurately complete admission and attendance registers and have effective day to day processes in place to follow-up absence as required by law;
- Celebrate excellent attendance;
- Reward good or improving attendance;
- Report to parents/carers regularly on their child's attendance and the impact on their progress;
- Contact parents/carers should their child's attendance fall below the school's target for attendance.

### **Understanding Types of Absence**

Any absence affects the routine of a child's schooling and regular absence will seriously affect their learning journey and ability to progress. Any pupil's absence or late arrival disrupts teaching routines and so may affect the learning of others in the same class. Ensuring a child's regular attendance at school is a parental responsibility and allowing absence from school, without a good reason, creates an offence in law and may result in prosecution.

Every half-day absence from school has to be classified by the school (not by the parent), as either **authorised** or **unauthorised**. This is why information about the cause of any absence is always required. Each half-day is known as a 'session'.

**Authorised absences** are morning or afternoon sessions away from school for a genuine reason such as illness (although you may be asked to provide medical evidence for your child before this can be authorised), medical or dental appointments which unavoidably fall in school time, emergencies or other unavoidable cause.

**Unauthorised absences** are those which the school does not consider reasonable and for which no 'leave' has been granted. This type of absence can lead to the school referring to the Local Authority for penalty notices and/or legal proceedings.

Unauthorised absence includes, (however this list is not exhaustive):

- parents/carers keeping children off school unnecessarily e.g. because they had a late night or for non-infectious illness or injury that would not affect their ability to learn;
- absences which have never been properly explained;
- children who arrive at school after the close of registration are marked using a 'U'. This indicates that they are in school for safeguarding purposes, however, is counted as an absence for the session;
- shopping trips;
- looking after other children or children accompanying siblings or parents to medical appointments;
- their own or family birthdays;
- holidays taken during term time, not deemed 'for exceptional purposes' by the headteacher, including any arranged by other family members or friends;
- day trips;
- other leave of absence in term time which has not been agreed.

### **Persistent Absenteeism (PA) and Severe Absenteeism (SA)**

A pupil is defined by the Government as a '**persistent absentee**' when they miss 10% or more schooling across the school year for any reason; this can be authorised or unauthorised absence. Absence at this level will cause considerable damage to any pupil's education and we need the full support and co-operation of parents to resolve this. All pupils who have attendance levels of 90% or below are considered to be a persistent absentee.

A pupil who has missed 50% or more schooling is defined by the Government as '**severely absent**'. Pupils within this cohort may find it more difficult to be in school or face bigger barriers to their regular attendance and, as such, are likely to need more intensive support.

### **Absence Procedures**

**The name and contact details of the school staff member pupils and parents should contact about attendance on a day to day basis is:**

Name: Office Manager

Email address or contact details: office@gracecook.omat.org.uk

**If a child is absent from school the parent must follow these procedures:**

- Contact the school on the first day of absence (01499 833094) before 8.50 am, when our register closes;
- The school has an answer phone available to leave a message if nobody is available to take your call, or you may call into school personally and speak to the office staff. Please be aware that, if you leave a voicemail to report your child's absence, you may receive a call from the school so that we may discuss the absence before deciding as to whether the absence is to be recorded as authorised;
- Contact the school on every further day of absence, again before 8.50am;
- Ensure that your child returns to school as soon as possible, and you provide some medical evidence, if requested, to support the absence. Medical evidence may be requested where your child is having multiple periods of absence which are reported as being due to medical reasons.

**If your child is absent, we will:**

- Telephone or text you on the first, and every subsequent day of absence, if we have not heard from you. However, it is your responsibility to contact us;
- If we are unable to make contact with parents by telephone, we will telephone emergency contact numbers, send letters home and a home visit may be made, in the interests of safeguarding;

**If absence continues, we will:**

| <b>Your child's percentage</b>                    | <b>Next Steps</b>   |
|---|---|
| <b>96% or above</b>                               | Green – great job! Please remember to just let us know if your child is off ill and to try and keep any appointments to outside school hours. Thank you for your support.   |
| <b>94 – 95%</b>                                   | Yellow – this is currently under our expectation of 96%. Please do everything you can to ensure your child is in school, on time every day. Reminder of the support available to families. This will be monitored every 4 weeks.  |
| <b>91% - 93%</b>                                  | Amber – we are concerned that your child may become a persistent absentee and will contact you with a notice to improve and to remind you of the support that is available to help you ensure your child's attendance improves. This will be monitored every 4 weeks.       |
| <b>90% or below</b>                               | Red – your child is now a persistent absentee and we will arrange to meet you. You may receive a penalty notice or be asked to work with the EWO to help improve your child's attendance. Ultimately you could end up in court if your child's attendance does not improve. |
| <b>Unauthorised Sessions Are you close to 10?</b> | Please be aware that 10 sessions unauthorised = a penalty notice (fine).  |

- Write to you if your child's attendance is below 95% / causing concern and/or where punctuality is a concern;
- Arrange a meeting so that you can discuss the situation with our Senior Attendance Champion.
- Create a personalised action/support plan, such as an attendance contract, to address any barriers to attendance and make clear each person's role in improving the attendance patterns of your child;
- Offer signposting support to other agencies or services, if appropriate;
- Refer the matter to the Local Authority for relevant legal sanctions if attendance deteriorates following the above actions.

### **Lateness**

Poor punctuality is not acceptable and can sometimes lead to irregular school attendance patterns. Good time-keeping is a vital life skill which will help children as they progress through their school life and out into the wider world.

Pupils who arrive late disrupt lessons and, if a child misses the start of the day, they can feel unsettled and embarrassed and risk missing vital work and important messages from their class teacher.

### **The times of the start and close of the school day for all pupils at Grace Cook Primary School are:**

Gates open: 8.30am

Registration starts: 8.40am      Afternoon session: 1.00pm

Registration closes: 8.50am      Afternoon session: 1.10pm

End of the school day: 3.15pm

If your child arrives after 8.50am he/she will be marked late

If your child arrives after 9am he/she will be marked as absent

If your child arrives after 1.05 pm, he/she will be marked late

If your child arrives after 1.10 pm, he/she will be marked absent

### **How we manage lateness:**

- Children arriving after the registration start time are required to come into school via the school office. If accompanied by a parent/carer they must sign them into our 'Late Book' and provide a reason for their lateness. This is then added to Arbor (Our MIS system)
- In accordance with the Regulations, if your child arrives after the register closes, they will receive a mark that shows them to be on site – 'U', but this will **not** count as a present mark, and it will mean that they have an unauthorised absence;
- The school may contact parents/carers regarding punctuality concerns;

Unauthorised lateness could result in the school referring to the Local Authority for sanctions and/or legal proceedings. If your child has a persistent lateness record, you will be asked to meet with the Headteacher, but you can approach us at any time if you are having difficulties getting your child to school on time. We expect parents and

staff to encourage good punctuality by being good role models to our children and, as a school, we celebrate good class and individual punctuality.

### **Understanding barriers to attendance**

Whilst any child may occasionally have time off school because they are too unwell to attend, sometimes they can be reluctant to attend school. Any barriers preventing regular attendance are best resolved between the school, the parents and the child. If a parent thinks their child is reluctant to attend school, then we will work with that family to understand the root problem and provide any necessary support. We can use outside agencies to help with this, such as the School Nurse, Mental Health and Emotional Wellbeing support services, a Child and Family Support Worker, or the relevant Local Authority team/s.

Some pupils face greater barriers to attendance than their peers. These can include pupils who live with long-term medical conditions, who have special educational needs and disabilities, or other vulnerabilities. High expectations of attendance remain in place for these pupils. However, we will work with families and pupils to support improved attendance whilst being mindful of the additional barriers faced. We will discuss reasonable adjustments and additional support advice from external partners, where appropriate.

### **The name and contact details of the school staff member pupils and parents should contact for more detailed support on attendance:**

Name: Office Manager

Email address or contact details: [office@gracecook.omat.org.uk](mailto:office@gracecook.omat.org.uk)

### **Local Authority attendance support services**

The Local Authority Attendance Team work strategically by offering support to schools, to reduce persistent absences and improve overall attendance.

Parents are expected to work with the school and local authority to address any attendance concerns. Parents should proactively engage with the support offered, aiming to resolve any problems together. If difficulties cannot be resolved in this way, the school may consider more formal support and/or refer the child to the Local Authority. If attendance does not improve, legal action may be taken.

## School Attendance and the Law

In accordance with the School Attendance (Pupil Registration) (England) Regulations 2024 all children of compulsory school age must receive an appropriate full-time education (Education Act 1996). Parents have a legal duty to ensure their child attends school regularly at the school at which they are registered.

Parents may be recognised differently under education law, then under family law. Section 576 of the Education Act 1996 states that a 'parent', in relation to a child or young person, includes any person who is not a parent (from which can be inferred 'biological parent') but who has parental responsibility, or who has care of the child.

A person typically has care of a child or young person if they are the person with whom the child lives, either full or part time and who looks after the child, irrespective of what their biological or legal relationship is with the child.

## National Framework for Penalty Notices

**ATTENDANCE- WHAT THE NEW RULES MEAN**

WITH EFFECT FROM 19 AUGUST 2024

**1 SINGLE PARENTS**  
I am a single parent of one child and we want to go on holiday for around a week.  
Your holiday will not be authorised and you must talk to the school before you book anything. If your child misses 5 school days (10 sessions) you will be given a penalty notice fine. The fine is £160 but if you pay in 21 days it will be reduced to £80. **£160**

**2 FOR EVERY CHILD A PENALTY IS GIVEN**  
3 CHILDREN  
£160 X 3 CHILDREN = £480  
REDUCED TO £240 IF PAID IN 21 DAYS

**3 FAMILIES OF TWO PARENTS**  
3 CHILDREN & 2 PARENTS  
£160 X 3 CHILDREN = £480  
£480 X 2 PARENTS = £960  
REDUCED TO £480 IF PAID IN 21 DAYS

**4 PATTERNS OF IRREGULAR ATTENDANCE**  
If in any period of not more than 3 years your child has a 2nd and 3rd leave of absence or pattern of irregular attendance...  
**2ND TIME**  
1 CHILD = £320  
2 CHILDREN = £640  
3 CHILDREN = £960  
4 CHILDREN = £1280  
NO DISCOUNT FOR EARLY PAYMENT  
**3RD TIME**  
A PENALTY NOTICE WILL NOT BE GIVEN. YOUR CASE WILL BE TAKEN TO COURT. A MAGISTRATE CAN FINE EACH PARENT £2500 FOR EACH CHILD.  
1 PARENT & 4 CHILDREN = £10,000  
2 PARENTS & 4 CHILDREN = £20,000

**5 OTHER UNAUTHORISED ABSENCE**  
If your child is absent for 10 or more sessions in 10 weeks and their absences are unauthorised, the school will consider prosecution.  
**10 IN 10**  
**1 DAY = 2 SESSIONS**

For more information, visit: <https://www.gov.uk/government/publications/working-together-to-improve-school-attendance>

There is now a single consistent national threshold for when a penalty notice must be considered by all schools in England, of 10 sessions (usually equivalent to 5 school days) of unauthorised absence within a rolling 10 school week period. The 10 sessions of absence do not have to be consecutive and can be made up of a combination of any type of unauthorised absence (G, O and/or U coded within the school's registers). The 10-school week period can span different terms, school years or education settings.

Sanctions may include issuing each parent (for each child) with a Penalty Notice for £160, reduced to £80 if paid within 21 days (for the first offence). A second Penalty Notice issued within a three-year period will result in a fine of £160 per parent, per child. If a third offence is committed the matter may be referred to the local authority for consideration of prosecution via the Magistrates Court. If prosecution is

instigated for irregular school attendance, each parent may receive a fine of up to

£2500 and/or up to 3 months in prison. If a parent is found guilty in court, they will receive a criminal conviction.

**There is no entitlement in law for pupils to take time off during the term to go on holiday or other absence for the purpose of leisure or recreation, or to take part in protest activity in school hours.** In addition, the Supreme Court has ruled that the definition of regular school attendance is "in accordance with the rules prescribed by the school."

The School Attendance (Pupil Registration) (England) Regulations 2024 set out the statutory requirements for schools. All references to family holidays and extended leave have been removed. The amendments specify that headteachers may not grant any leave of absence during term time unless there are "exceptional circumstances".

Leave of absence will not be granted by the school in term time unless there are reasons considered to be exceptional by the headteacher, irrespective of the child's overall attendance. Only the headteacher or his/her designate (not the local authority) may authorise such a request and all applications for a leave of absence must be made in writing, in advance, on the prescribed form provided by the school. The school will consider that the parent who has made the application is allowing the leave of absence. The school will also consider that all parents who are on the holiday are also allowing the leave of absence. Where a parent removes a child after their application for leave was refused or where no application was made to the school, the absence will be recorded as unauthorised. It is likely that penalty notices will be requested, in line with the National Framework and Suffolk Code of Conduct, in respect of each parent believed to have allowed the absence.

**At Grace Cook Primary School 'exceptional circumstances' will be interpreted as:**

The fundamental principles for defining 'exceptional' are events that are "rare, significant, unavoidable and short". By 'unavoidable' we mean an event that could not reasonably be scheduled at another time, outside of school term time.

**Generally, the DfE does not consider a need or desire for a holiday or other absence for the purpose of leisure and recreation an exceptional circumstance**

(Working Together to improve School attendance s38 P18)

The headteacher/school may discuss the leave of absence request with other education settings and/or the Local Authority to determine any exceptional circumstances.

If leave of absence is unauthorised, the school will not provide work for children to do during their absence.

Where the headteacher/school believes a penalty notice would be appropriate in an individual case, the local authority retains the discretion to issue one before the threshold is met. Examples may include, where parents are deliberately avoiding the national threshold by taking several term time holidays below threshold, or for repeated absence for birthdays or other family events.

### **Deletion from Roll**

For any pupil leaving Grace Cook primary School, other than at the end of year 6 (2 for SFI), parents/carers are required to complete a 'Pupils moving from school' form which can be obtained from the school office. This provides school with the following information:

- Child's name
- Class
- Current address
- Date of leaving
- New home address
- Name and address of new school

This information is essential to ensure that we know the whereabouts and may appropriately safeguard all of our pupils, even those who leave us.

It is crucial that parents keep school updated with current addresses and contact details for the pupil and key family members, in case of emergency.

Under Pupil Regulations, all schools are **legally required** to notify their Local Authority of **every new entry** to the admission register **within five days** of the pupil being enrolled. In addition to this, **every deletion** from the school register must also be notified to the Local Authority, as soon as the ground for deletion has been met in relation to that pupil, and in any event no later than the time at which the pupil's name is deleted from the register. This duty does not apply when a pupil's name is removed from the admission register at a standard transition point – when the pupil has completed the final year of education normally provided by that school.

### **Absence data**

We use data to monitor, identify and support individual pupils or groups of pupils when their attendance needs to improve. Schools are required to submit pupil attendance data to the Department for Education on a daily basis (Education (Information about Individual Pupils) (England) (Amendment) Regulations 2024).

Persistently and severely absent pupils are tracked and monitored carefully. We also combine this with academic tracking, as increased absence affects attainment.

We share information and work collaboratively with other schools in the area and within the trust, local authorities, and other partners, when absence is at risk of becoming persistent or severe.

# School Penalty Notice for School Attendance are changing from 19<sup>th</sup> August 2024

With the introduction of the new National Framework for Penalty Notices issued by DfE, the following changes will come into force for School Penalty Notice Fines issued after 19<sup>th</sup> August 2024.

## National Threshold

There will be a single consistent national threshold for when a penalty notice must be considered by all schools in England of 10 sessions (usually equivalent to 5 school days) of unauthorised absence within a rolling 10 school week period.

These sessions do not have to be consecutive and can be made up of a combination of any type of unauthorised absence.

The 10-school week period can span different terms or school years.

**Please note:** The DfE does not consider a need or desire for a holiday or other absence for the purpose of leisure and recreation to be an exceptional circumstance.

## First Offence

The first time a Penalty Notice is issued for unauthorised absence the amount will be:  
£160 per parent, per child paid within 28 days.  
Reduced to £80 per parent, per child if paid within 21 days.



## Second Offence (within 3 years)

The Second time a Penalty Notice is issued for unauthorised absence the amount will be:  
£160 per parent, per child paid within 28 days.



## Third Offence and Any Further Offences (within 3 years)

The third time an offence is committed a Penalty Notice will not be issued and the case could be presented straight to the Magistrate's Court. Prosecution can result in Criminal records and fines of up to £2,500  
Cases found guilty in Magistrates' Court may show on the parent's future DBS certificate due to 'failure to safeguard a child's education'.

## Per Parent\*, Per Child

A School Penalty Notice is issued to each parent\*, for each child that was absent.  
For example: 3 siblings absent for term time leave, would result in each parent receiving 3 separate penalty notices.

## \*Parent

Section 576 of the Education Act 1996 defines "parent" as:

- All natural (biological) parents, whether they are married or not.
- Any person who, although not a natural parent, has parental responsibility for a child or young person.
- Any person who, although not a natural parent, has care of a child or young person.

## Further information

[Working together to improve school attendance](#)

[https://assets.publishing.service.gov.uk/media/65e8ae343649a2001aed63aa/Summary\\_table\\_of\\_responsibilities\\_for\\_school\\_attendance\\_applies\\_from\\_19\\_August\\_2024\\_.pdf](https://assets.publishing.service.gov.uk/media/65e8ae343649a2001aed63aa/Summary_table_of_responsibilities_for_school_attendance_applies_from_19_August_2024_.pdf)

<https://www.gov.uk/government/publications/keeping-children-safe-in-education--2>

[The School Attendance \(Pupil Registration\) \(England\) Regulations 2024 \(legislation.gov.uk\)](#)

<https://www.suffolk.gov.uk/asset-library/anti-social-behaviour-act-2003-penalty-notice-code-of-conduct.pdf>

[DfE external document template \(childrenscommissioner.gov.uk\)](#)